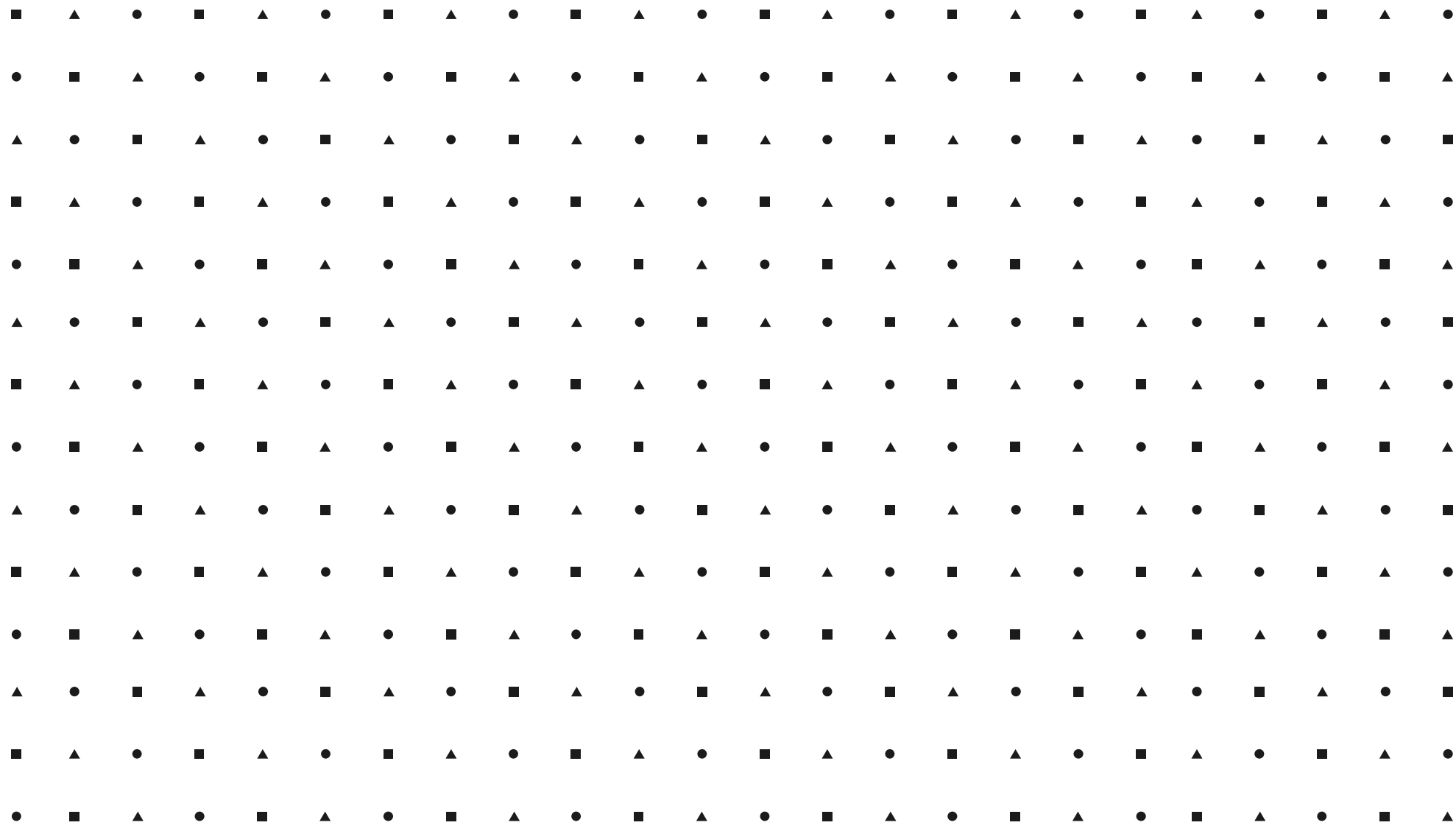
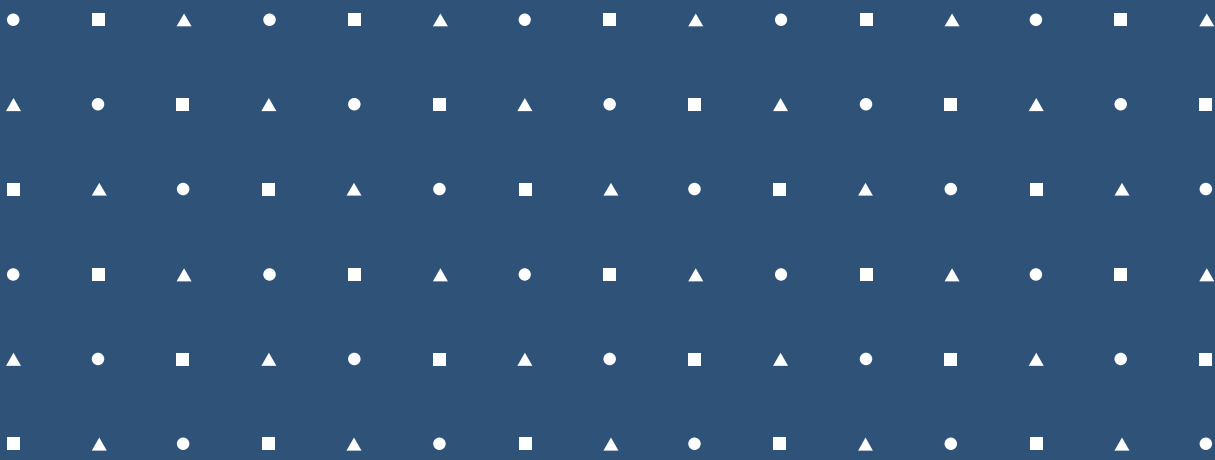
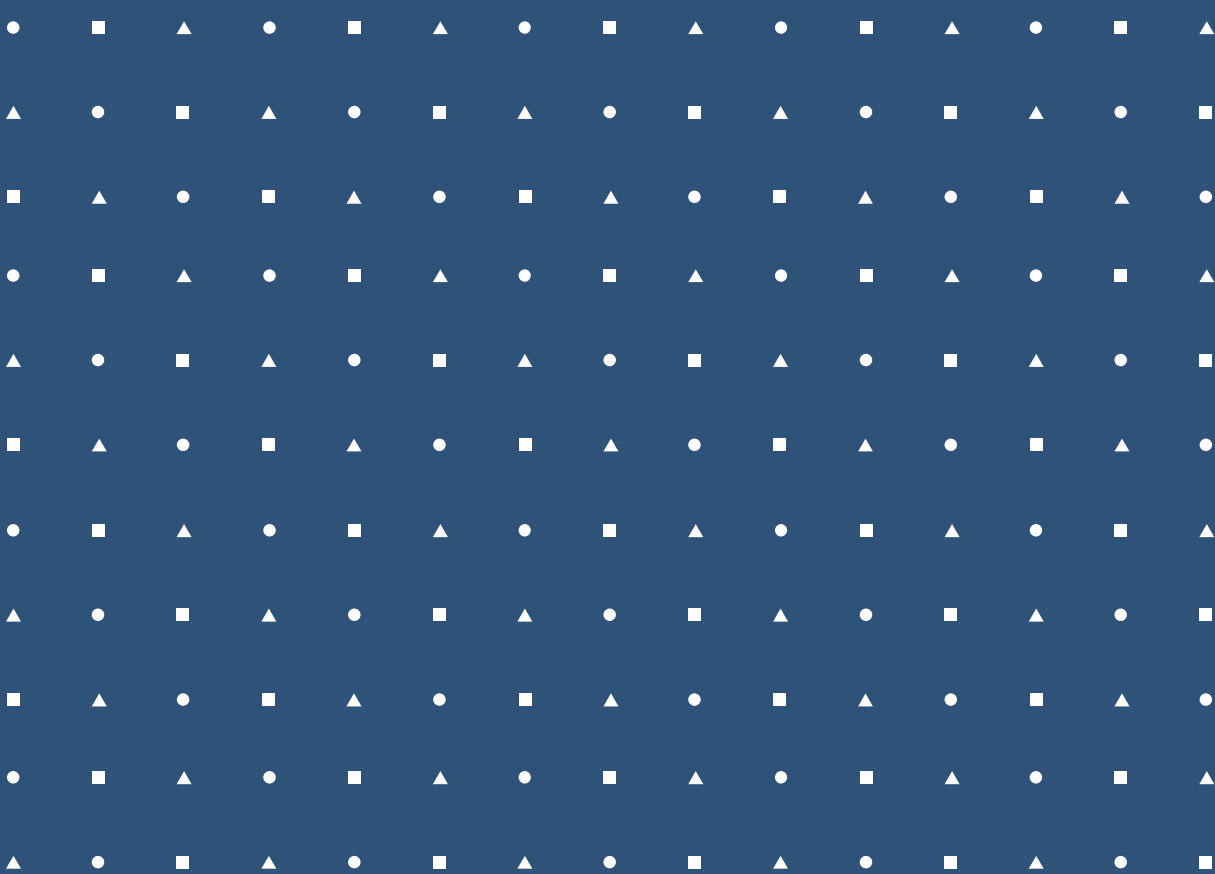


# What is DevOps?





## What is DevOps?



*DevOps is the union of people, process, and products to enable continuous delivery of value to our end users.*

*The contraction of “Dev” and “Ops” refers to replacing siloed Development and Operations to create multidisciplinary teams that now work together with shared and efficient practices and tools.*

- **Culture**
- **Automation**
- **Lean**
- **Measurement**
- **Sharing**





# What is DevOps & What is not DevOps?



What DevOps is?	What DevOps is not?
<ul style="list-style-type: none"><li>• A practice</li></ul>	<ul style="list-style-type: none"><li>• A permanent team</li></ul>
<ul style="list-style-type: none"><li>• A culture &amp; mindset</li></ul>	<ul style="list-style-type: none"><li>• A profession</li></ul>
<ul style="list-style-type: none"><li>• Collaboration</li></ul>	<ul style="list-style-type: none"><li>• Just software tool</li></ul>
<ul style="list-style-type: none"><li>• Agile operations</li></ul>	<ul style="list-style-type: none"><li>• Just code infrastructure</li></ul>
<ul style="list-style-type: none"><li>• Software approach for operations</li></ul>	<ul style="list-style-type: none"><li>• A system engineer</li></ul>
<ul style="list-style-type: none"><li>• Fast IT service delivery</li></ul>	<ul style="list-style-type: none"><li>• Standard IT service management</li></ul>



# What is DevOps



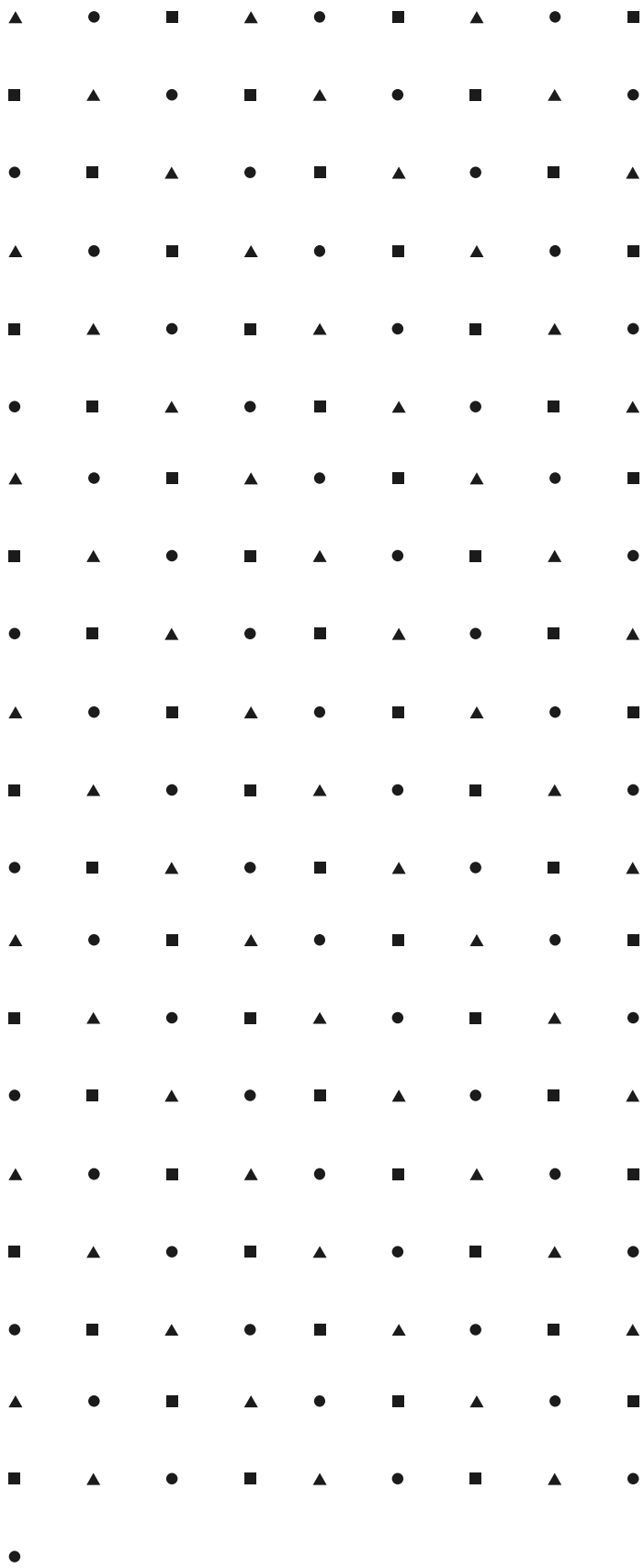
DevOps Institute  
**DevOps Journey SKILbook**

Principles:  
**DevOps Principles are  
Essential Foundations for Success**  
Core Values and Practices  
that Underpin DevOps Success

“Imagine a world where product owners, Development, QA, IT Operations and InfoSec work together, not only to help each other, but also to ensure that the overall organization succeeds.

By working towards a common goal, they enable the fast flow of planned work into production, while achieving world-class stability, reliability, availability and security.”

# Why DevOps matter?





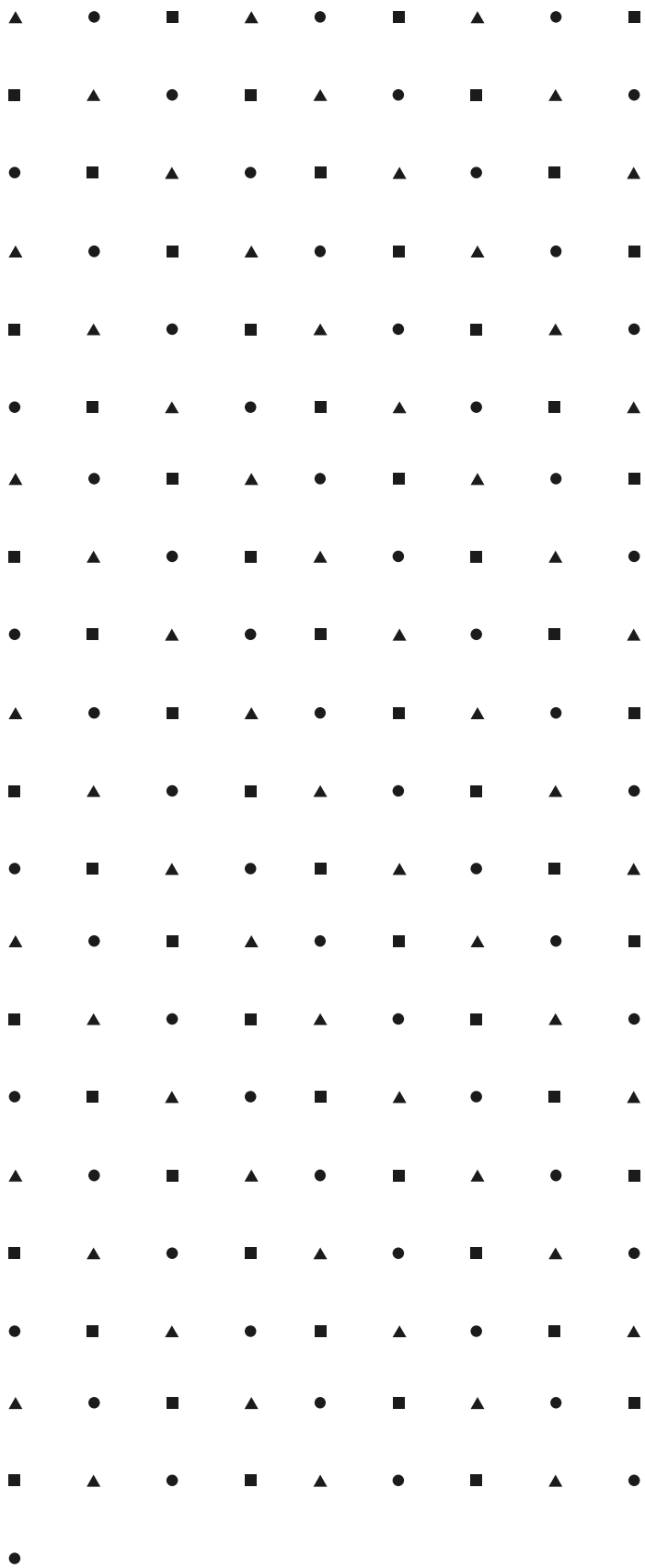
# DevOps accelerates Digital Transformation



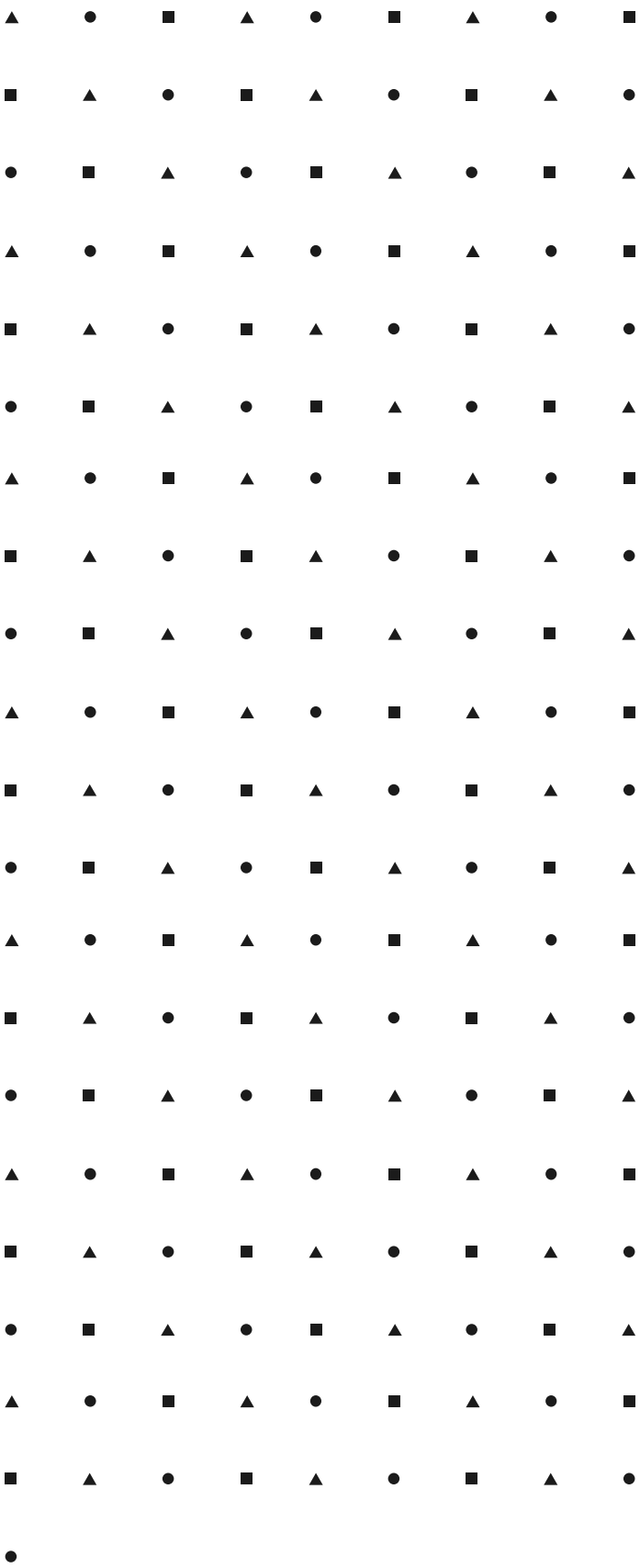
Digital is the main reason just over half of the **companies** on the Fortune 500 have **disappeared** since the year 2000

Pierre Nanterme  
CEO of Accenture

*Quote from former CEO  
of Accenture at World  
Economic Forum*



# All Companies are now sharing their DevOps Stories



## Web Pioneers

- Amazon
- Netflix
- Etsy
- Facebook
- Salesforce
- Google

## Financial Services

- Capital One
- Bank of America
- Barclays
- Wells Fargo
- ING Bank
- UBS
- American Express

## Entertainment & Media

- Disney
- Sony Pictures
- Hearst
- Verizon

## Insurance

- Nationwide
- Travelers
- Kaiser Permanente
- Hiscox

## Manufacturing

- Apple
- LEGO
- Unilever
- Jaguar  
Land Rover
- Adidas
- Nike

## Retail

- Target
- Nordstrom
- Sherwin  
Williams
- Macy's
- Walmart
- Starbucks

# Business Benefits of DevOps

Higher-quality

More reliable

Faster pace

**Resulting in**  
Accelerated time to market

Improved experience for customers

Increased revenue

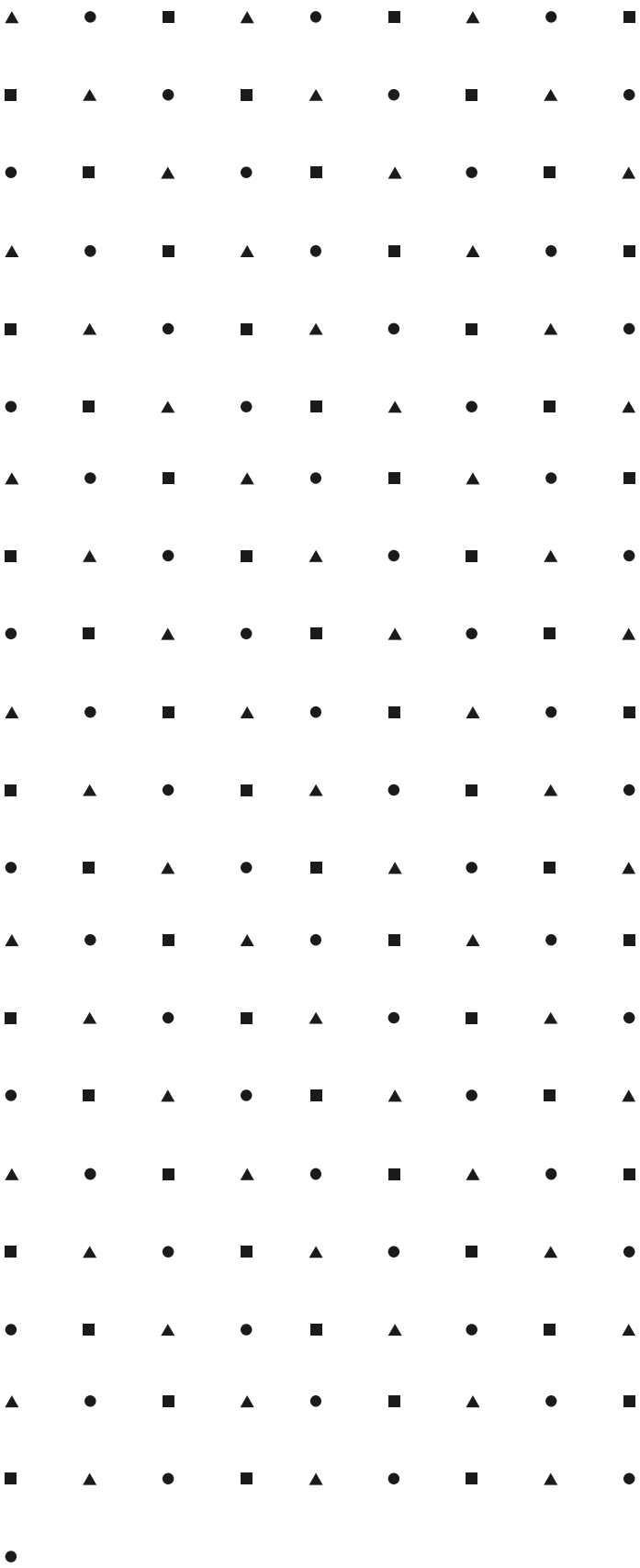
Enhanced collaboration and communication,

Faster development and delivery processes

While delivering features, fixes and updates.

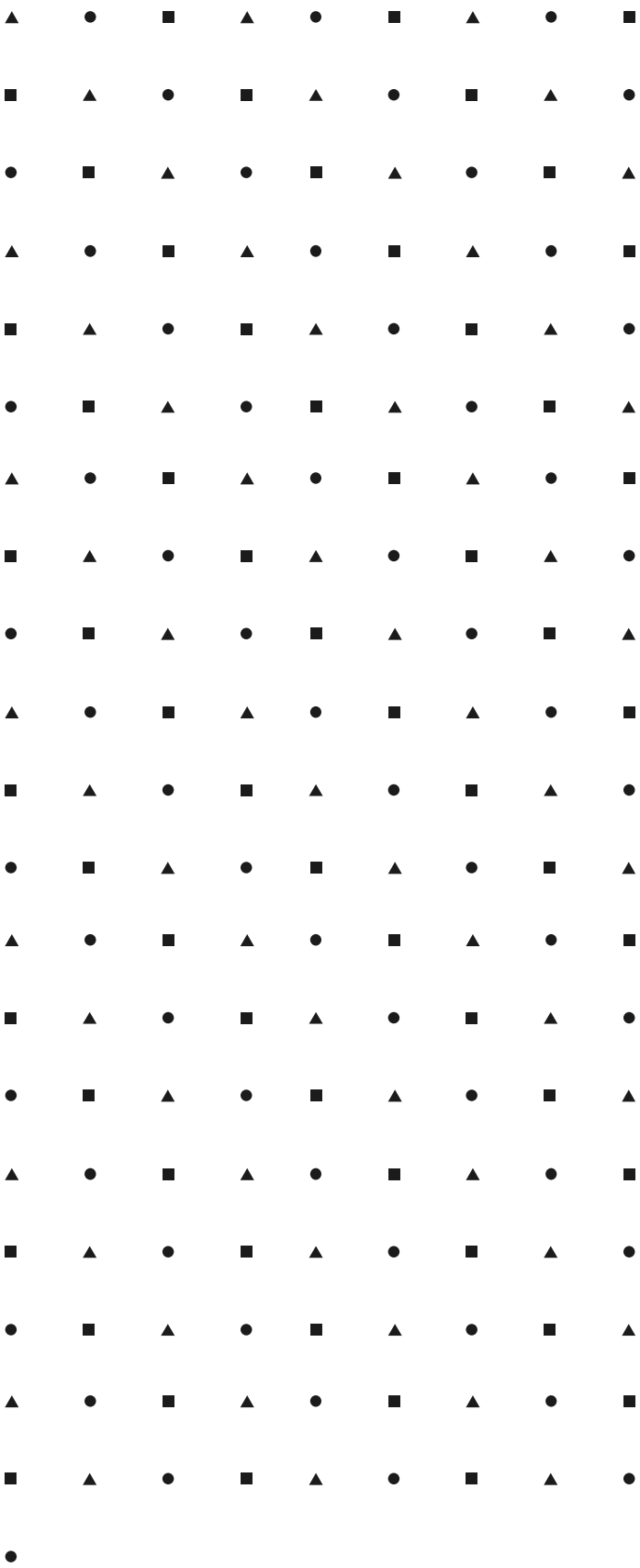
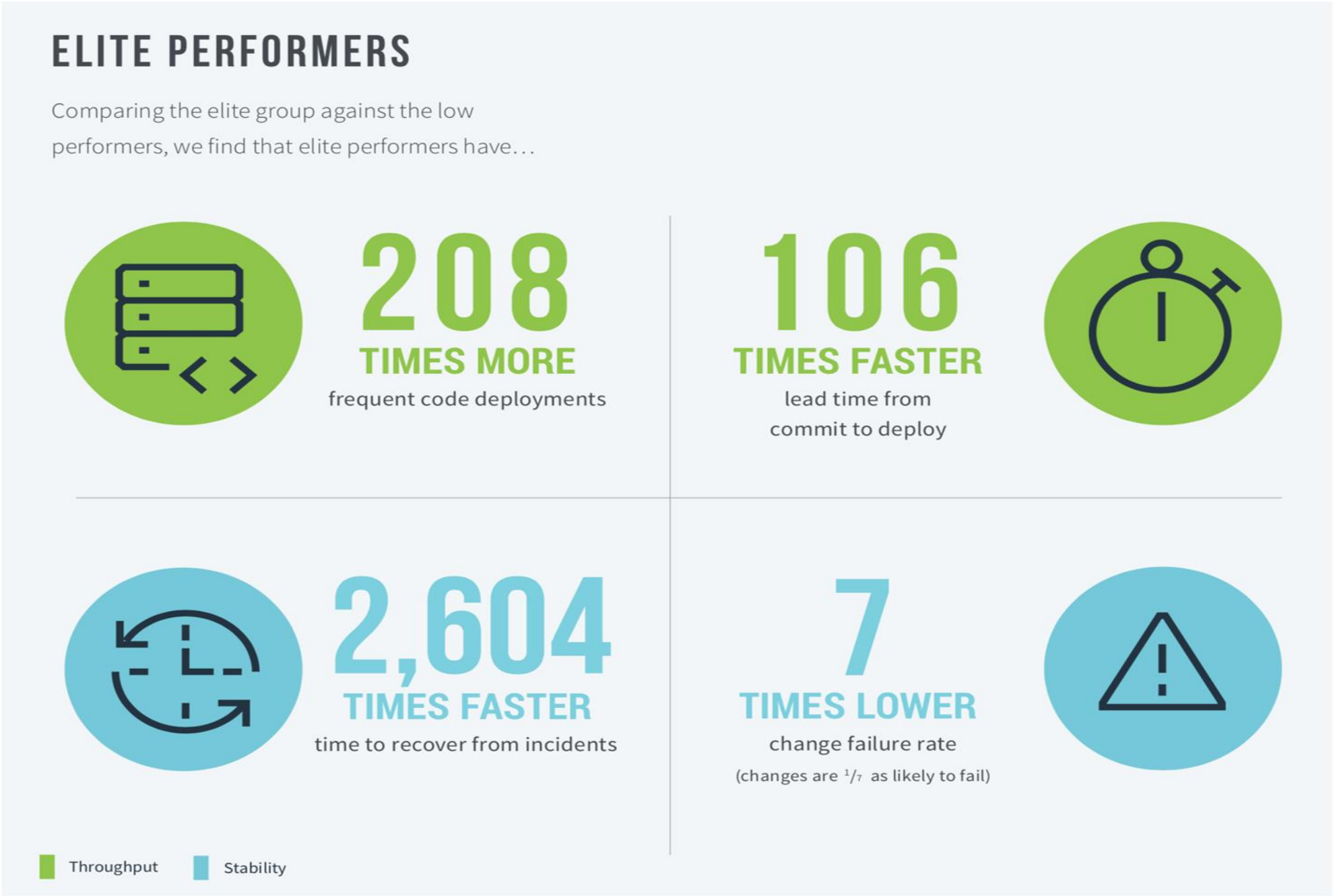
Bridges the communications gap between developer teams and IT operations

Quickly deliver solutions that best match the needs of both the customer and the business.





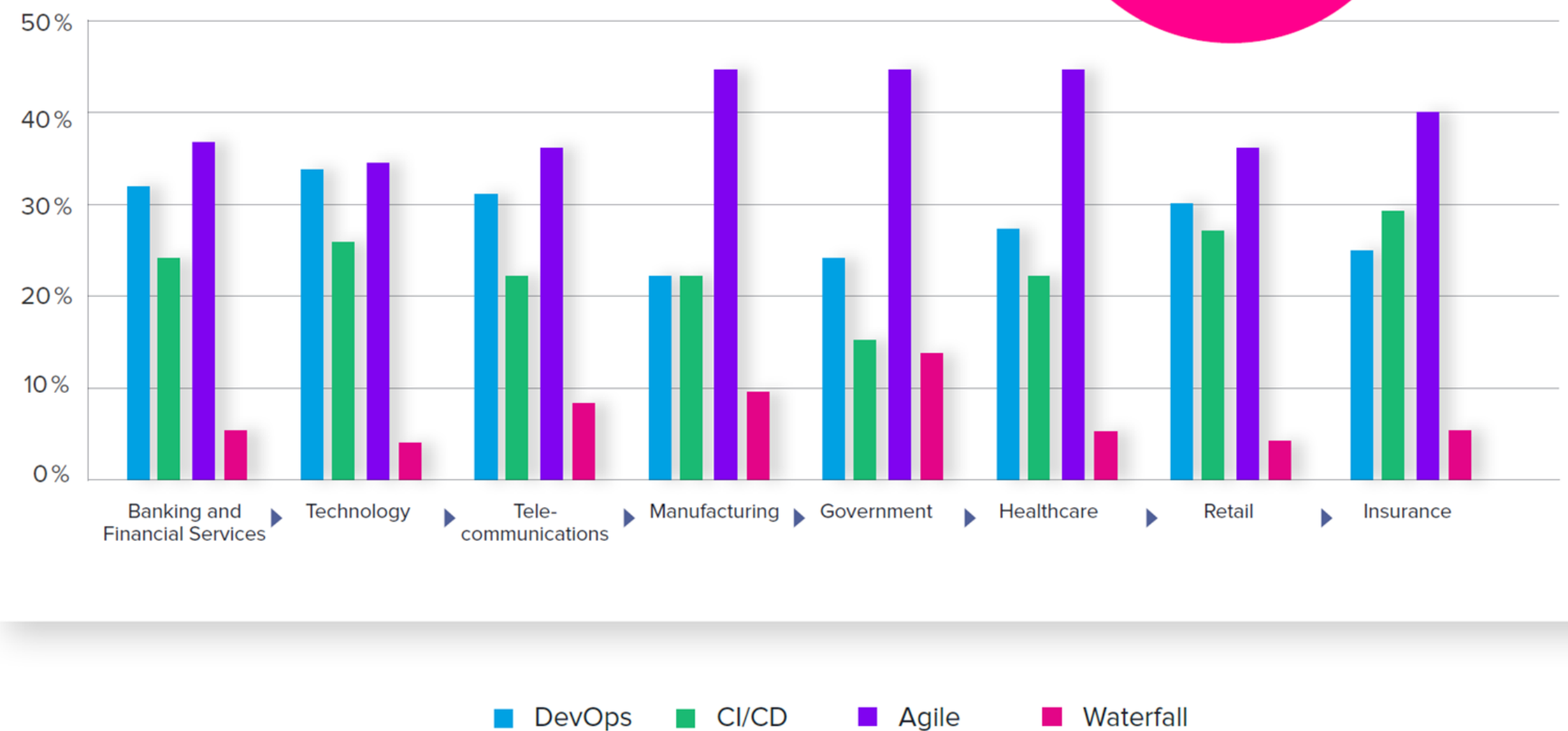
# Business Benefits of DevOps



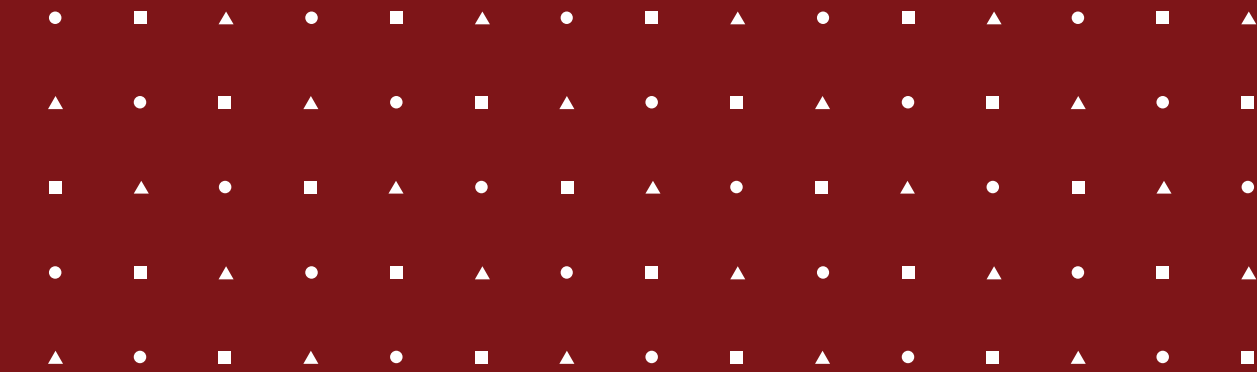
# DevOps Adoption Across Sectors

What type of development/deployment practices are used in your company?

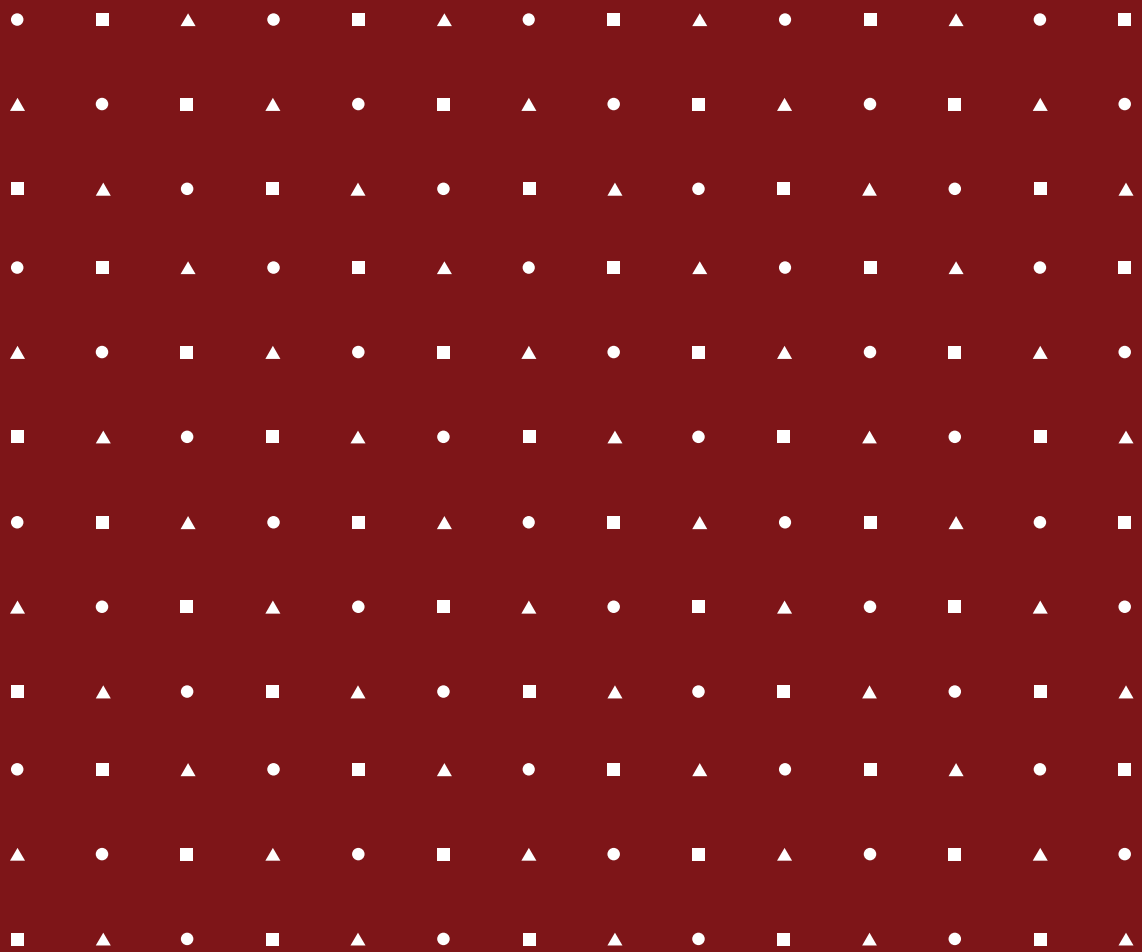
DevOps shows strength in Banking, Communications and Retail.



DevSecOps Community Survey 2019



# Key Challenges for Organizations



Decentralized IT  
communities



Need to upskill  
Individuals



Organizations  
facing talent gap



Need to improve  
software delivery



Need to align to  
enterprise goals



You can help by gaining  
DevOps skills to overcome  
some of these challenges

